



Parts Assistant

AI-supported parts
management

LIEBHERR

Maritime cranes
Customer service

LIEBHERR

Find the right spare part in seconds

The Parts Assistant simplifies the ordering of spare parts for offshore, ship and mobile harbour cranes, and reduces the risk of incorrect orders. In addition, the app informs you about the parts required for the next maintenance of your cranes and places the order with just a few clicks in both cases.

Your benefits:



AI-powered search

Supplementing the search criteria, listing the results and verifying them based on the parts catalogue



Different search options

From photo search over searching by product number or description, up to combined search



Free of charge

App available for Apple and Android at no cost



Text recognition

Search any text in over 100 languages



AI-supported part identification

Identify parts quickly and reliably.

Search options:

- 1 Photo of the installed part
- 2 Photo of the QR code
- 3 Enter the part number
- 4 Text search in over 100 languages
- 5 Combination of text and photo search

After analysing your input, the app displays matching results. Once you have found the part you are looking for, you can verify it digitally and order it directly via the app.



Maintenance guidance for your machine fleet

Get an overview of pending maintenance work or select a crane from your fleet to view upcoming maintenance tasks.

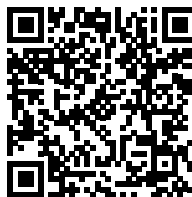
The required parts, including fluids, are listed and can be ordered directly via the app.

Do you require additional materials? Simply add further parts to your shopping basket, adjust quantities and order everything in one step.

Download app



App Store



Google Play



Desktop version

Worldwide at your service



**Find your local
service partner.**



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