

Your reliable service partner

LIEBHERR

Earthmoving and material handling technology



Partnership

Liebherr reliable partner
for success

Comfort

All-inclusive packages according
to demand with nothing to worry about

Safety

Optimum service
with best availability

Economy

Individually arranged maintenance
programs and CarePacks







Partnership

Reliable perspectives for success

With every Liebherr machine you choose a top product and a sturdy, long-term partnership. As a strong and independent Group, Liebherr and the Liebherr service partners have been guaranteeing reliable perspectives for success for 60 years - and will continue to do so in future, too.

Professional advice from professionals for professionals

High service quality through experience and further training

Extensive expertise ensures that all service and maintenance work is complete with first class quality. This makes a major contribution to the availability and profitability of the machine. Liebherr service technicians regularly attend further training courses. They have extensive knowledge and modern equipment at hand. This enables fast and secure execution of the service measures.

Co-operative dialog with users

Liebherr employs expert knowledge from its own technicians as well as your specific requirements to optimize machines and service products consistently – practical experience for practical use.

Competent advice and service

Competent advice at Liebherr goes without saying. Experienced specialists offer decision-making assistance for specific requirements: deployment-orientated sales advice, customized CarePacks, repairs, Liebherr original parts management and also remote diagnosis for fault analysis.

High performing service with a solid basis

Reliable service now and in the future

With Liebherr, you can trust in lasting support and cooperative assurance. The Liebherr factories and service partners guarantee it.

Comprehensive service network

Service centers all over the world bridge the gap to you. The expert team of Liebherr service partners is at your beck and call and supports you competently and reliably.

Ultramodern methods and equipment

Thanks to special diagnosis technology and modern repair methods, the service technicians work precisely, carefully and efficiently.



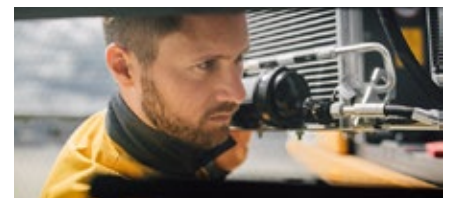
Qualification and professionalism

People are at the forefront: Initial and follow-up training of service teams in manufacturer training centers are the basis for reliable and first class service.



Ultramodern methods and equipment

Liebherr service technicians perform diagnostic and repair activities using state of-the-art equipment and tools. This guarantees reliable and fast assistance on-site.



Professionals at work

Qualified specialists assure an extremely high level of operational readiness, around the clock if necessary. This enables a considerable benefit regarding cost. After all, time is money.

Comfort

All-inclusive packages according to requirement with nothing to worry about

Liebherr offers the highest level of convenience with genuine parts, Liebherr Connect, MyLiebherr and the competent support of service partners. With LiebherrCarePacks, you have an all inclusive package with nothing to worry about.



Optimum availability at any time

For construction machines to operate effectively, they require regular servicing and maintenance work. The important thing here is that it needs to be carried out as efficiently, quickly and conveniently as possible.

Perfect logistics for fast availability

The supply of Liebherr original parts is supported by a powerful EDP system and uses a unique transport concept. For fast and continual availability, the central warehouse works hand-in-hand with regional service partners. This ensures parts availability for you around the clock.

Comprehensive range of parts

A comprehensive range of parts is available on request. Access within seconds and the highest availability facilitate the fastest possible delivery to the deployment site.

Around the clock, all over the world

With its outstanding availability (98 %) and clever logistics for original parts, plannable service agreements and other services, Liebherr offers the basis for convenient and fast maintenance of your Liebherr machine.

24 hour delivery

Every minute counts when it comes to the cost-effectiveness of your machine. Liebherr's genuine parts service is therefore available to you around the clock. Even on weekends and public holidays.

Overnight service

The standardized, daily overnight service * guarantees fast delivery of your Liebherr original parts with wide coverage.

MyLiebherr

MyLiebherr is your ticket to the Liebherr service world. Thanks to the MyLiebherr customer portal, you will benefit from comprehensive services and additional features for the world of construction machines, mobile cranes and crawler cranes, material handling equipment, maritime cranes, as well as mining machines. It offers you for example an individually tailored documentation specific to your machine, which is always up to date as well as an online shop for spare parts.



CarePacks

CarePacks

CarePacks from Liebherr offer safety and optimum planning. Following individual consultation, CarePacks on maintenance and repair services are tailored exactly to your needs.



Liebherr Connect

Liebherr Connect – connecting people, machines and the environment

Liebherr Connect provides access to valuable machine data as well as digital solutions and services. Whether fleet or asset management - customers and partners benefit from optimised management of their machines. As the basis for machine networking, Liebherr Connect sets an important milestone in digitalisation.



Liebherr service packs

The original Liebherr service packs save time. Under one order number, you receive all filters, seals/gaskets, V-belts and other parts needed for a service at a favorable package price.

Safety



Liebherr lubricants

Liebherr offers you an extensive range of high-quality lubricants and operating fluids that are specifically designed to meet the requirements of your Liebherr machines. In this way, optimized work processes are possible and so, too, is wear minimization.



Optimum availability

The modern warehouse ensures the trouble-free supply of original parts. Optimum availability of the original parts that you need is thereby assured.



Workshop service

Some work measures cannot be executed on-site due to their complexity. The specialists of the optimally-equipped Liebherr workshops offer support, irrespective of the type of service.

Optimum service with best availability

Wherever your deployment site may be – Liebherr Service is just a phone call away. A network of service partners guarantees rapid and professional support on-site. Speed and reliability at Liebherr are firmly anchored in the provision of services. Short response times mean short downtimes and this contributes towards restoring the productivity of the machine without delay.

Intelligent solutions – added service from Liebherr

Oil analyses

With the use of lubricant analyses in conjunction with respective care and maintenance, the oil change intervals during normal deployment can be significantly extended and damage prevented.

Safety inspection

The annual legislatively prescribed EU safety inspection of your machines to safeguard against personal injury and material damage is carried out professionally by Liebherr service partners in accordance with the latest directives.

Diesel particulate filter service

Burnt elements of the engine oil which, despite regeneration during operation, remain in the particulate filter must be removed. With the exchange program for Liebherr particulate filters and also cleaning by own experts, Liebherr offers you an efficient and high quality service.

High service standard – mobile and stationary

Fast support

Qualified service specialists assure an extremely high level of operational readiness - around the clock if necessary.

Maintenance and repair directly on-site

With state-of-the-art service vehicles, maintenance and repair measures are performed in most cases directly at the machine location.

Seamless workshop service

The Liebherr service network guarantees competent workshop support. The modern technical equipment of the workshops makes it possible to perform any service or repair measure professionally and at a high level of quality





Economy

Individually arranged maintenance programs and CarePacks

Regular preventative maintenance upholds operational readiness and aids value retention of the machine. Individually prepared maintenance programs and CarePacks reduce the repair complexity and ensure first-class resale value.

Reman program

Liebherr offers three-stage reconditioning of components for your earthmoving and material handling machines: from repair to general overhaul and the use of exchange components.

Retrofit

With its comprehensive retrofit programme, Liebherr offers an attractive range of products to increase the economic efficiency and comfort of your machines. Adjustments to new legislative requirements can be carried out efficiently. This retrofit offer is also available for older machine types.

Liebherr genuine parts

Liebherr original parts are adapted optimally to your Liebherr machines, fulfill the highest standards in quality and increase cost effectiveness and value retention.



Top performance with lasting effect

A machine in top form performs better and delivers better economic results. Liebherr therefore offers maintenance and repair programs specifically adapted to your requirements for the optimum technical condition of your machine.

CarePacks matching machine deployment

All services from one source: The CarePacks from Liebherr offer a convincing opportunity to enhance the profitability of your machine with lasting effect and without having to take any action yourself.

Fast fault analysis

Qualified specialists with optimally equipped vehicles facilitate fast fault identification. In this way, effective repair methods can be applied and the Liebherr original parts needed can be dispatched quickly and reliably.

Guaranteed quality

Provided they are serviced regularly, the repair complexity can be kept down from the outset - and the value of the machine can be kept at a high level at the same time. Naturally, all work is carried out by Liebherr with guaranteed manufacturer quality. Using original Liebherr parts means that a high degree of utilization and value retention of your machine can be assured.

Liebherr original parts and Reman program

Liebherr original parts have passed extensive checks from the internal quality assurance system. They fulfill the highest demands on perfection and performance, are adapted optimally to the whole machine system and thereby increase the cost-effectiveness and value retention of the machine. The same standard of quality also applies to the comprehensive Reman program from Liebherr.

Lubricants from Liebherr

These days, lubricants have to be seen as a part of the design. Liebherr has developed a comprehensive range of lubricants and service fluids of a qualitatively high standard specifically for use in Liebherr machines. In conjunction with Liebherr oil analyses, considerably longer service lives can be achieved.

The Liebherr Group



Global and independent: more than 70 years of success

Liebherr was founded in 1949 when, with the development of the world's first mobile tower crane, Hans Liebherr laid the foundations for a family-run company which now has more than 50,000 employees and comprises over 150 companies across every continent. The holding company of the Group is Liebherr-International AG in Bulle, Switzerland, whose shareholders are exclusively members of the Liebherr family.

Technology leadership and pioneering spirit

Liebherr is a pioneer and its forward-looking approach has seen it make important contributions to technology history over a wide variety of industries. Employees throughout the world continue to share the courage of the company founder, sharing a passion to produce innovative products and a determination to provide world-leading equipment and machinery.

Diversified product programme

Liebherr is one of the world's biggest construction machine manufacturers and provides high-quality, user-oriented products and services. Its product programme includes earthmoving machinery, material handling technology, deep foundation machines, mining, mobile and crawler cranes, tower cranes, concrete technology, maritime cranes, aerospace and transportation systems, gear technology and automation systems, refrigerators and freezers, components and hotels.

Customised solutions and maximum customer value

Liebherr solutions are characterised by precision, implementation and longevity. The company is committed to technological excellence and to providing customers with solutions that match their needs exactly. For Liebherr, customer focus does not end with delivery of a product but continues through a comprehensive range of back-up and support services.

www.liebherr.com

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