
Quality • Health • Safety • Environment • Energy

MCC management system manual

Liebherr-Werk Nenzing GmbH • Liebherr-MCCtec Rostock GmbH
Liebherr Sunderland Works Ltd. • Liebherr Container Cranes Ltd.
www.liebherr.com

LIEBHERR

Liebherr-MCCtec GmbH



MCC production locations



Product range

- Mobile harbour cranes
- Ship cranes
- Offshore cranes
- Reachstackers
- Duty cycle crawler cranes
- Crawler cranes
- Piling and drilling rigs
- Ship to shore cranes
- Rubber tyre gantry cranes
- Rail mounted gantry cranes
- Special cranes
- Digital solutions
- Associated customer services

and more than 40 mixed sales companies providing support worldwide



Liebherr-Werk Nenzing GmbH



Liebherr-MCCtec Rostock GmbH



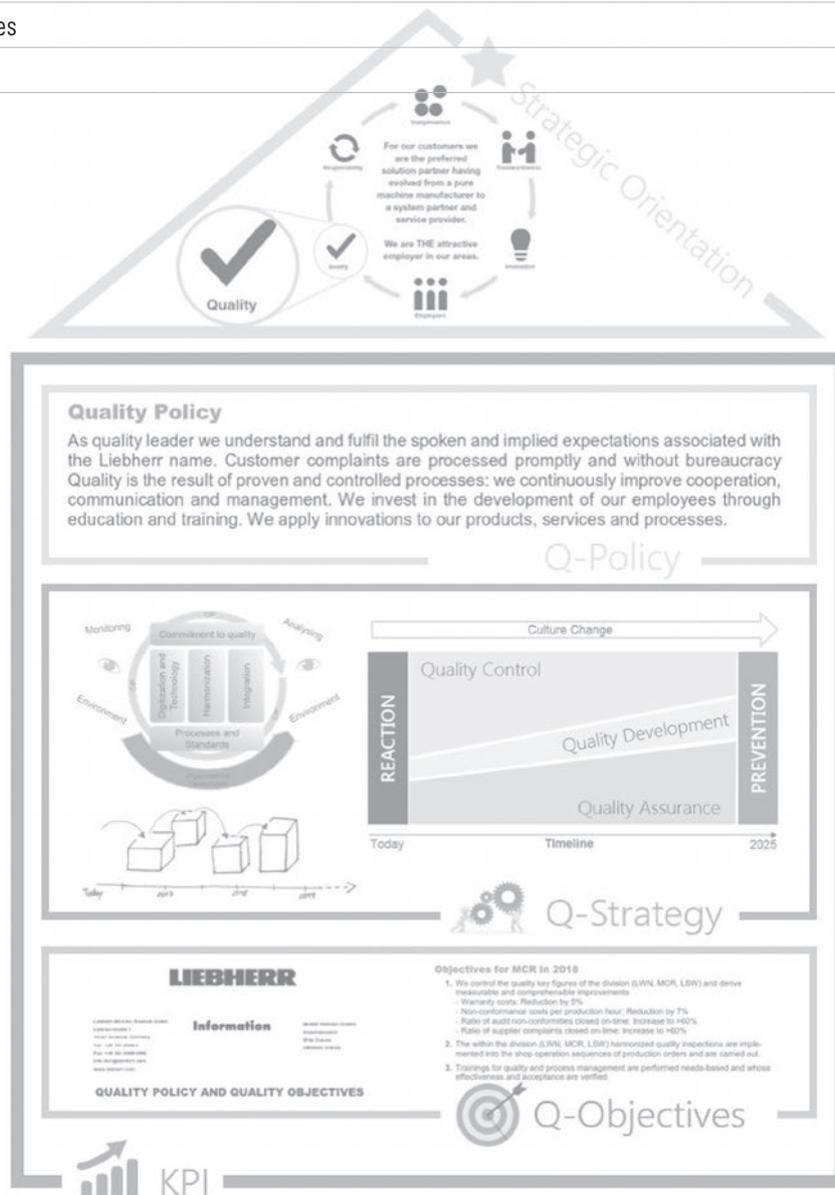
Liebherr Container Cranes Ltd.



Liebherr Sunderland Works Ltd.

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Context and Liebherr core values

The Liebherr core values as well as the business environment of the Maritime Cranes and Construction (MCC) Technology division set the context of our management systems and determine our policies and strategic direction. The business environment comprises our key stakeholder groups including their requirements

and expectations. Risks and opportunities arising from the social, technological, environmental, political, legal, and economic environment, relevant to our business, are analysed and evaluated on a regular basis in order to ensure that our policies and objectives are in line with the changing business conditions.

Independence

We are independent

Our independence enables us to take decisions rapidly and autonomously.

Responsibility

We accept responsibility

We aim at all times to fulfil our responsibility to society in general and to the environment.

Quality

Highest quality in everything we do

We devote all our efforts to best performance.

Trustworthiness

We are a trustworthy partner

We aim to maintain our consistency and trustworthiness for many years to come.

Innovation

We are innovative

We work systematically to keep one step ahead.

Key Factor: Employees

Our employees are a key factor in our success

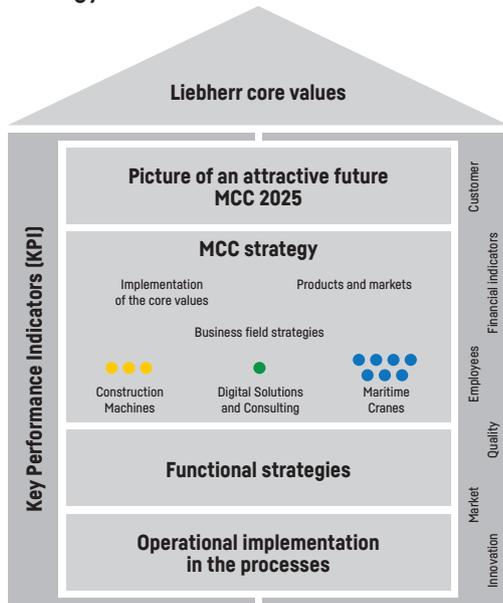
We greatly appreciate the degree to which our employees identify with their company.



Policies

Extract of the strategic orientation 2025 of MCC

MCC strategy house



Picture of an attractive future



The policies are aligned with and derived from this strategic orientation of MCC.

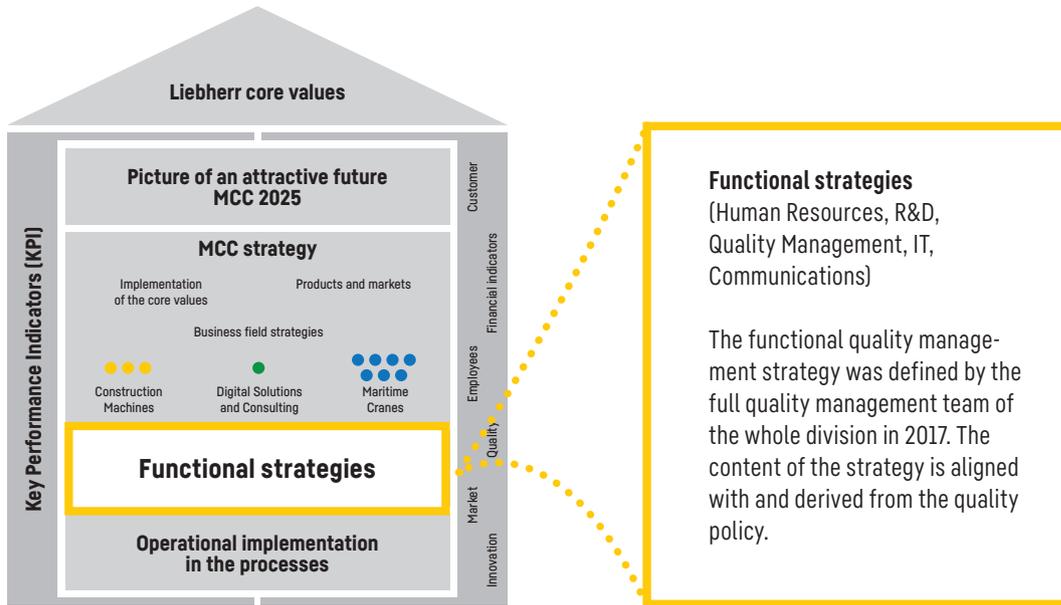
QUALITY policy

- As quality leader we understand and fulfil the spoken and implied expectations associated with the Liebherr name.
- Customer complaints are processed promptly and without bureaucracy.
- Quality is the result of proven and controlled processes: we continuously improve cooperation, communication and management.
- We invest in the development of our employees through education and training.
- We apply innovations to our products, services and processes.

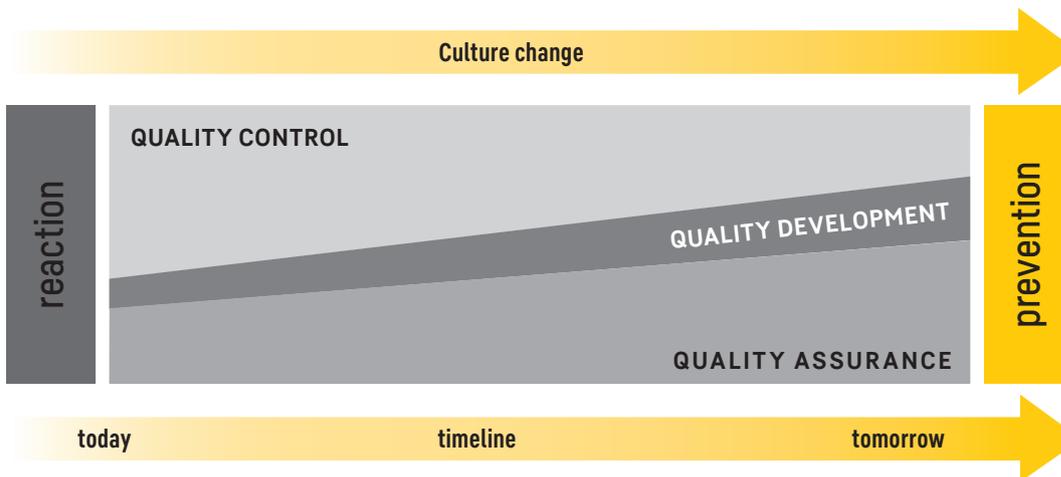
HSEE policy

- Based on our strategic orientation our health, safety, environmental and energy management system forms an integral part of our company principles. It applies to all four factories of the MCC division.
- We actively operate a comprehensive health, safety, environmental and energy management system.
- We adhere to the Liebherr code of conduct and demand compliance with these rules and all other applicable directives and standards with all consequences.
- We consciously demonstrate our responsibility towards our staff, society and environment as added value for our target groups.
- We oblige ourselves to continuously improve our HSEE aspects and to consider it in all our processes, especially when contracting suppliers and third parties.
- We are promoting the HSEE awareness of our employees, we train them in HSEE aspects and we engage them to be part of the HSEE decisions.

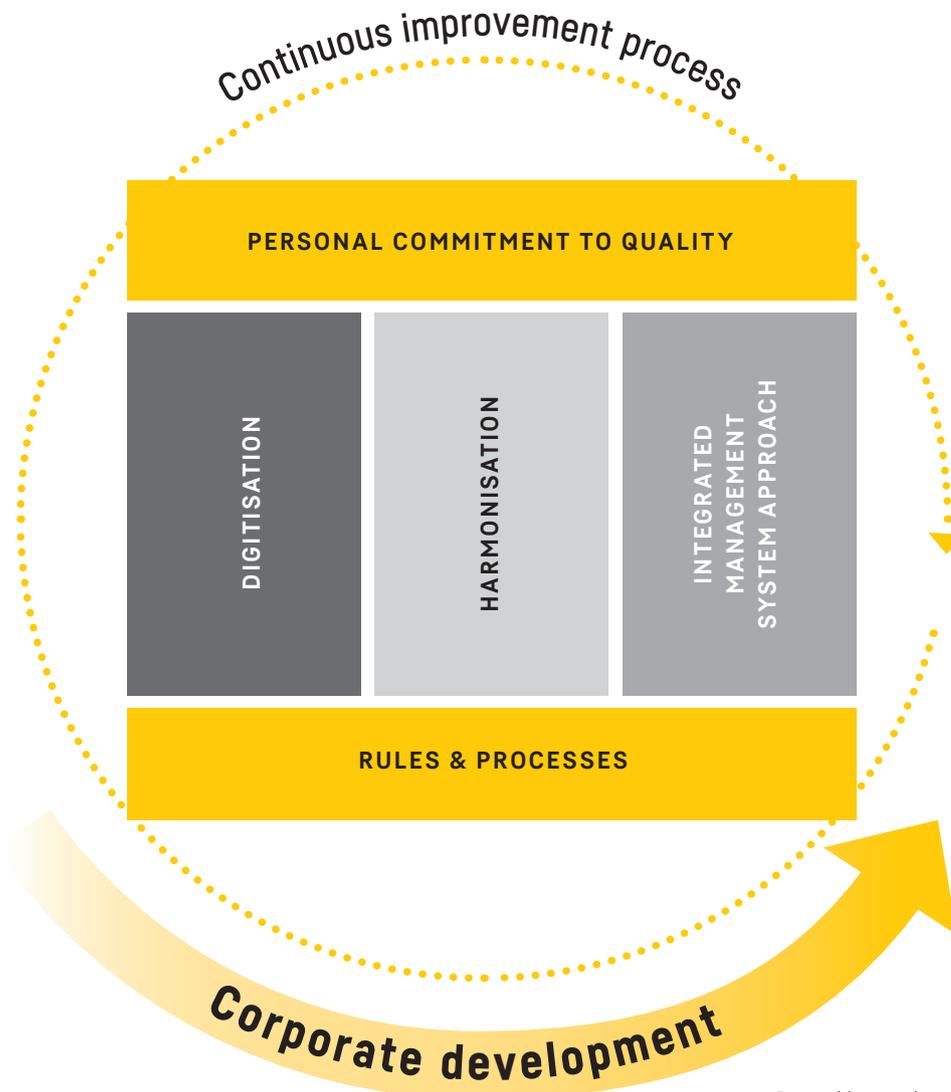
Management strategy



Our strategic focus: from reaction to prevention

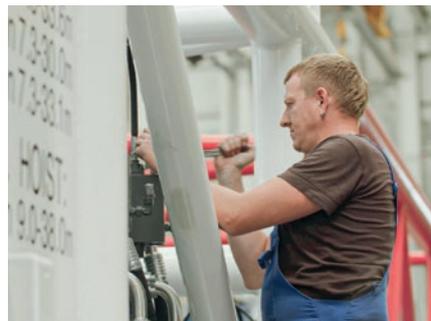


Our main efforts:



By working on these main areas we support the strategic focus of MCC.

Within each main area we have identified work packages, which are prioritised.



Objectives and KPIs / EnPIs

Objectives are set annually at each facility based on the corporate policy.

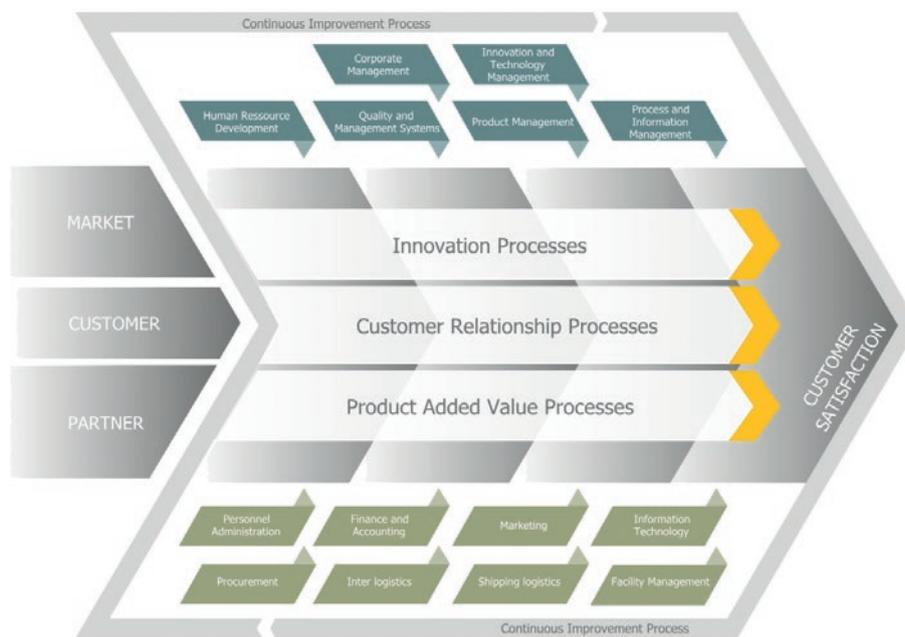
KPIs are defined and are evaluated regularly.



Process implementation

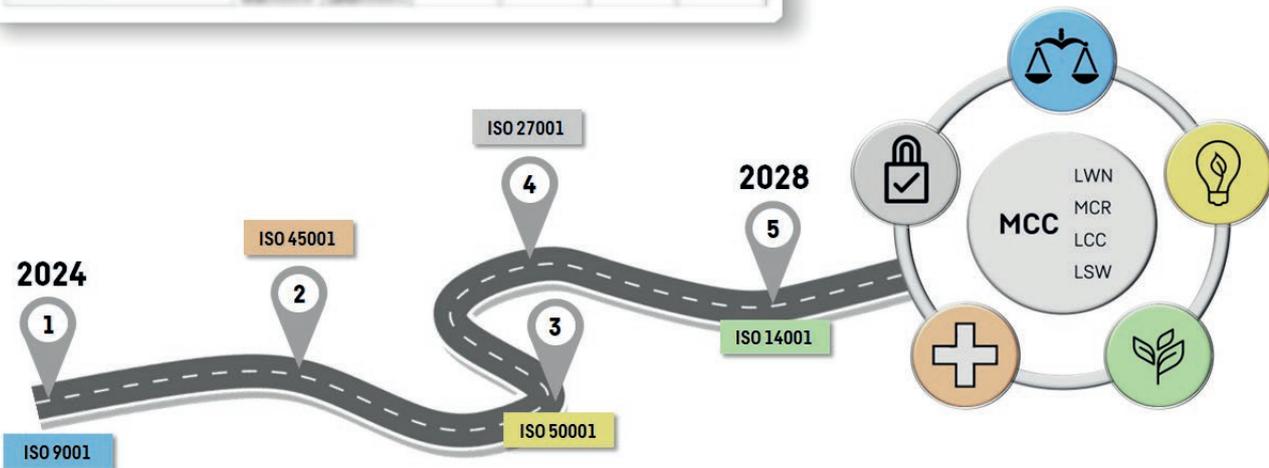
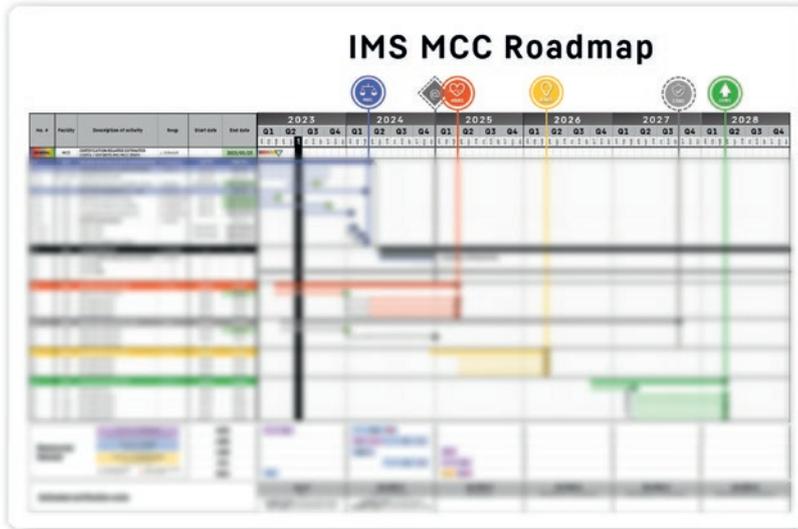
Detailed procedures and processes are defined within the management systems of the four facilities and are available upon request.

MCC BUSINESS PROCESS MANAGEMENT SYSTEM



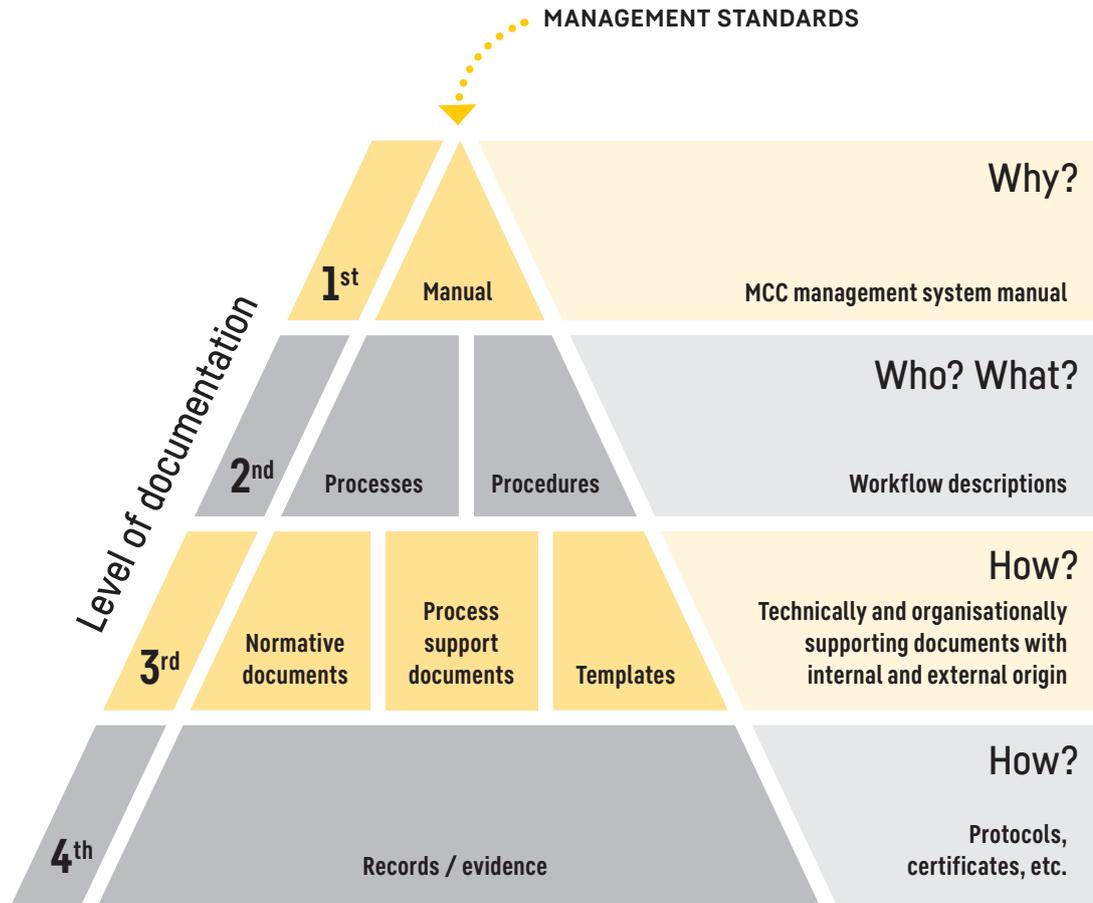
Scope of applied primary standards

Implementation of the Integrated Management System (IMS) based on defined roadmap with multi-site approach



Structure of the documented system

The following pyramid demonstrates the correlation of management system documents of Liebherr to comply with applied management standards.



Quality management representatives:



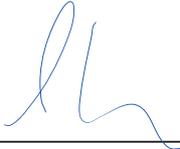
C. McCarthy
Managing Director Engineering, Design
and QM Container Cranes



S. Bartke
Managing Director Engineering, Design
and QM Maritime Cranes



H. Streitz
Managing Director Engineering, Design
and QM Construction Machines



R. Cherdron
Managing Director Business Administration



R. Krappinger
Managing Director Engineering, Design MCC

HSEE management representatives:



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M. Saler
Managing Director Production
Liebherr-Werk Nenzing GmbH



A. Krajewski
Managing Director Production
Liebherr Sunderland Works Ltd.

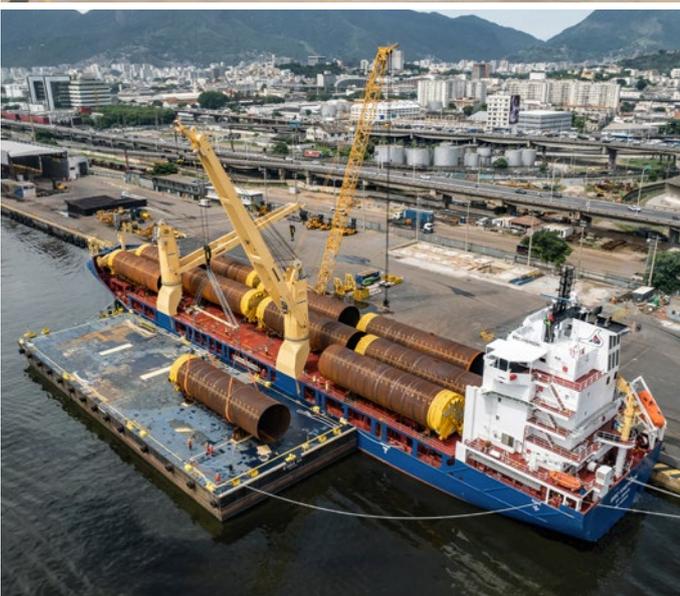
**"With dogged determination
it is also possible to achieve
what appear to be almost
unattainable targets."**

Dr. Hans Liebherr
Founder of Liebherr



Dr. Hans Liebherr, founder of Liebherr





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